



## OVERVIEW

Ethiopian Airlines Group (ET) has come along 80 years of successful journey. Ethiopian started its operation with five DC-3 aircraft back in 1946 and made its debut flight to Cairo via Asmara on April 8, 1946. Ethiopian is one of the fastest-growing airline brands globally and the leading Aviation Group in Africa. Ethiopian took the lead in introducing cutting-edge aviation technology and systems including the first jet airplane as well as the first B767, B777-200LR, B787 Dreamliner, Boeing B787-9, the Airbus A350-900 XWB and the A350-1000. Currently, Ethiopian owns 168 ultra-modern and environmentally friendly aircraft with an average fleet age of seven years.

As the new Spirit of Africa, Ethiopian has created the much-needed intra-Africa and transcontinental air connectivity network, linking Africa to the rest of the world. Ethiopian Airlines serves more than 145 international passenger and cargo destinations, including to more than 60 African cities, with daily and multiple flights.

Building on its continuous success, Ethiopian has been expanding its services and reaching new horizons. In addition to its main hub, it is also pursuing a multi-hub strategy through hubs in Lomé Togo with ASKY, in Lilongwe Malawi with Malawi Airlines, in Lusaka Zambia with Zambia Airways, and in Kinshasa Democratic Republic of the Congo with Air Congo.

Ethiopian Airlines has won much-coveted multiple industry awards for several years in various categories from SKYTRAX World Airline Awards, Business Traveller Awards, and APEX Passenger Choice Awards to mention a few. Ethiopian has charted out an ambitious strategic roadmap dubbed Vision 2035 to bolster its growth.

## ETHIOPIAN BACKGROUND INFORMATION

Founded

December 21, 1945

Starting date of operation

April 08, 1946

Global Alliance

Star Alliance Member since 2011

Ownership

Government of Ethiopia (100%)

Bole International Airport, P.O. Box 1755

Addis Ababa, Ethiopia

Reservations Tel: (+251) 11 617 9900

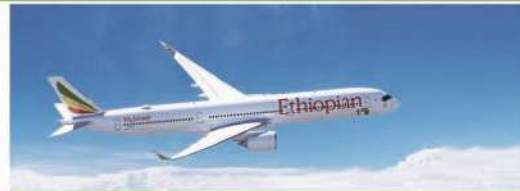
Hotline: 6787

Website <http://www.ethiopianairlines.com>

# ETHIOPIAN IN FIGURES, 2024-2025

Parameters	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2024/25
Aircraft	58	66	76	77	87	108	116	126	130	146	154	165
Destination	73	82	84	88	95	113	121	127	127	133	136	167
Passenger Number	5,224,717	5,918,364	6,353,059	7,595,057	8,761,101	10,631,866	12,140,297	9,660,129	5,779,033	8,680,301	13.88 million	19.03M
Cargo Tonnage	174,446	186,336	236,772	266,223	338,646	400,339	431,859	525,374	757,002	767,848	713,875	785,321
Revenue in USD '000	2,079,202	2,399,031	2,418,121	2,531,461	2,658,349	3,344,805	3,908,880	3,749,002	3,513,567	5,051,479	6.13 billion	7.6B
Profit in USD	110,931,687	162,112,536	172,661,302	284,982,557	234,850,163	207,256,806	260,087,000	183,327,000	493,500,000	942,459,496		
Employees	7,390	8,066	8,977	10,227	11,284	12,944	13,958	14,104	14,736	17,000	18,685	20598
Graduate Trainees	1,010	1,126	773	1,144	1,463	980	1,848	960	434	430	807	1951
ASK '000	25,728,092	30,169,529	32,398,720	39,910,011	45,163,539	53,067,290	60,090,196	49,410,867	35,309,115	42,861,011	64,498,706	85,319,588

## FLEET SUMMARY

LONG  
RANGE  
PASSENGER  
SERVICES

4 Airbus A350 - 1000XWB



22 Airbus A350 - 900XWB



20 Boeing B787-8



10 Boeing B787-9



5 Boeing B777-300ER



6 Boeing B777-200LR

FLEET SUMMARY

MEDIUM  
RANGE  
PASSENGER  
SERVICES



19 Boeing B737-800



29 Boeing B737 MAX



4 Boeing B737-700NG



2 ATR72-600

REGIONAL AND  
DOMESTIC  
PASSENGER  
SERVICES



30 Q400 Bombardier

## FLEET SUMMARY

CARGO AND  
NON- SCHEDULED  
SERVICES



12

Boeing B777-200LRF



4

Boeing B737-800F

LONG RANGE CARGO



3

B767-300F

BUSINESS JET



1

Boeing 737-800

Total Operating fleet

171

## Aircraft Delivery Plan

LONG RANGE  
PASSENGER  
SERVICES



44 Boeing B737 MAX 8s

17 Airbus A350-900XWB

2 Boeing B777-200LRF

2 Boeing B777-300ER

4 Boeing 737-800 DAE

2 DHC-6-300G

MEDIUM RANGE  
PASSENGER  
SERVICES



26 B787-9

8 B777-9x

Total Fleet Firm On Order

105





## SERVING OVER 70 CARGO DESTINATIONS



[cargo.ethiopianairlines.com](http://cargo.ethiopianairlines.com)

**Ethiopian ኢትዮጵያ**  
Cargo & Logistics Services

# PARTNER AIRLINES



The New Wings Of Africa

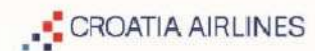


## CODE SHARE PARTNERS

ACCESRAIL	GULF AIR B.S.C (C)	ASIANA AIRLINES INC.	TAP AIR PORTUGAL
AEGEAN AIRLINES S.A.	AIR COTE D'IVOIRE	PAKISTAN INTERNATIONAL AIRLINES	UNITED AIRLINES, INC
AIR CANADA	ASKY	UKRAINE INTL AIRL	SRILANKAN AIRLINES
AZUL LINHAS AEREAS	KUWAIT AIRWAYS	SOUTH AFRICAN AIRWAY	RWANDAIR LIMITED
AIR INDIA LTD	DEUTSCHE LUFTHANSA A	AIR EUROPA LINEAS AE	OMAN AIR (S.A.O.C)
ALITALIA SOCIETA AER	EL AL ISRAEL AIRLINE	SCANDINAVIAN AIRLINES	FLYNAS
AIR BOTSWANA	MALAYSIA AIRLINES BE	SINGAPORE AIRLINES L	SHENZHEN AIRLINES
AIR CHINA LIMITED	EGYPTAIR	SAUDIA AIRLINES	ZAMBIA AIRWAYS
ETIHAD AIRWAYS	ALL NIPPON AIRWAYS C	THAI AIRWAYS	
GOL LINHAS AEREAS	AUSTRIAN AIRLINES AG	TURKISH AIRLINES INC	

# STAR ALLIANCE MEMBER CARRIERS

The Alliance's 26 member airlines, have more than 17,500 daily departures, combined fleet of over 5,033 airplanes cover more than 1,150 destinations in 192 countries.



## ETHIOPIAN, FOUR STAR GLOBAL AIRLINE WITH TWO SERVICE CLASSES

**CLOUD NINE:**

Combining First and Business Class services, Cloud Nine (2-2-2 and 1-2-1 configuration) has the space, comfort and style with numerous In-flight Entertainment choices that makes flying with Ethiopian an even greater pleasure.

**ECONOMY CLASS:**

Graced with an African flavored Ethiopian hospitality, our Economy class is equipped with the best entertainment options, ensuring a memorable flight. From Blockbuster Hollywood films to TV shows and destination guides you'll have all the entertainment you need right at your screen.



## FREQUENT FLYER PROGRAM

Ethiopian's frequent flyers program ShebaMiles, avails passengers award tickets, upgrades to business class, access to all Star Alliance member airline executive lounges, additional free baggage allowance and many other privileges for accumulated mileages and based on tier levels. Join the program for free and start earning miles for your flights with Ethiopian Airlines, Star Alliance member airlines, partner airlines and for a variety of products and services offered by our program partners.



ShebaMiles



## ETHIOPIAN HUBS

Addis Ababa (Ethiopia) - Ethiopian Main Hub  
Ethiopian Second Hub with Lome (Togo)  
Ethiopian Third Hub with Lilongwe (Malawi)  
Ethiopian Fourth Hub with Lusaka (Zambia)  
Ethiopian Fifth Hub with Air Congo (DRC)

## HUMAN CAPITAL

Number of employees:  
More than 18,000



## ETHIOPIAN AVIATION UNIVERSITY (EAU)

Ethiopian Aviation University (EAU) is the largest and most modern aviation studies center in Africa recognized as ICAO Regional Training Center of Excellence. EAU offers pre-graduate and post-graduate programs in BSc in Aeronautical Engineering, BSc in Aviation Maintenance Engineering, BSc in Aviation Management & Operation, B.A in Tourism & Hospitality Management, MSc in Data Science and MBA in Aviation Management.



To train aviation professionals from classrooms to simulator training, EAU offers leading industry standard training for pilots, aircraft technicians, cabin attendants and ground services staff both for initial and recurrent students. The Leadership & Career Development Center is also training thousands in Management and Leadership Skills.

Our cabin crew training simulates real-time scenarios with training aircraft designed for emergency drills and service trainings. Our pilot training school uses light aircraft for its basic training and simulators. Full flight simulators of all fleets Ethiopian operates are available for pilot training. Virtual Maintenance Trainers (VMTs) and various workshops feature our aircraft maintenance training. Beyond these, our academy develops standard training packages including e-learning and virtual classroom training. Trainee services include a trainee's cafeteria, dormitories, an administration complex and a plush new auditorium. The academy plans to take in 4,000 students a year in its training programs.



### FULL FLIGHT SIMULATOR

These are the most technologically advanced aircraft as a sign of the company's commitment to leading Africa's aviation industry. We have simulators for all the aircraft we fly; A350, B787, B777, B767/B757, B737 MAX & NG and Q400.



## ETHIOPIAN MAINTENANCE REPAIR AND OVERHAUL (MRO)

The scale of the MRO operation at Ethiopian is mesmerizing. It is the largest MRO service in Africa and serves majorly Africa and the Middle East. The facility is fully equipped with state-of-the-art paint and maintenance Hangars, Engine and Component Maintenance workshops with all tools and equipment required to maintain aircraft, engines, and components. Even if you have flown numerous times, you might not have fully appreciated the size of the largest civil jet engines until you are up close with these engines as you walk through the engine maintenance workshop. Established in 1957, Ethiopian MRO provides base maintenance service at its base in Addis Ababa and Line Maintenance services at stations where Ethiopian flies and extends the service to other operators. The facility is certified by the ETCAA, FAA, EASA and more than 20 countries CAA. Ethiopian MRO offers world-class services to its customers and helps make Ethiopian one of the most dependable and safest airlines in the world.



Ethiopian Cargo and Logistics services is the largest cargo network operator in Africa and has won Best Airline in Africa for 5 Years in a Row. Currently with our 11 - Boeing 777-200LR, 5- Boeing 767-300F and 4 - Boeing 737-800F dedicated freighters and 127 passenger aircrafts, we serve 70 cargo dedicated and 131+ passenger destinations in Africa, the Middle East, Asia, Europe and the Americas with an average daily uplift of over 2000 tons of which over 611 tons is transported in a belly hold capacity. With human capital number of more than 17000 employees. With a modern warehouse of one million tons annual storage capacity, fully automated with state-of-the-art technologies, Ethiopian Cargo is providing its service globally. Through a revision of its vision 2025, Ethiopian Cargo and Logistics Services is planning to grow its cargo network to 90 destinations and operate 37 freighter aircrafts by 2035.

Ethiopian cargo has launched its cutting-edge ecommerce warehouse, poised to change the global ecommerce logistics. The warehouse covers 15,000 square meters and has a capacity to handle 150,000 tons per year, with the ability to sort one million parcels per day. Our modern fleet, extensive network, cutting-edge technology, and trained manpower will position us as the leading ecommerce gateway in Africa and beyond.



Ethiopian In-Flight catering facility has a capacity to produce 100,000 meals a day. The facilities are modern and fully equipped to deal with high demand. Good food is important to our discerning customers. Ethiopian In-Flight Catering is dedicated to delivering high quality service and part of that is delivering high quality dining and beverage options. The new menus give customers the choice of local Injera, a vegan option, a variety of world cuisines including Chinese, Halal, Kosher and Indian to Italian.



Ethiopian Skylight Hotel is Ethiopian Airlines Group's ultra-luxurious Five-Star hotel. The hotel stands majestically just five-minute walk away from Addis Ababa Bole International Airport. With a total room capacity of 1024 rooms ranging from standard to premium and an added feature for Executive Suites, Presidential Suites, Persons with limited mobility and Apartments, Ethiopian Skylight Hotel is one of the largest hotels in the African continent.



The stunning rooms were designed with relaxing and superb designs that are suitable for both corporate and leisure travelers. Apart from the facility located outside the airport, Ethiopian also has an ultra-luxurious hotel within the Addis Ababa Bole International Airport Departure Terminal 2 (Ethiopian Skylight In-Terminal Hotel) which is suitable for all air travelers transiting through Addis Ababa Bole International Airport with a capacity of 97 rooms: having conference rooms, restaurant, gym and other facilities.

Addis Ababa Bole International Airport has the capacity to handle 22 million passengers per annum.



# RECENT INDUSTRY AWARDS



Ethiopian Airlines has received the 2026 APEX Best Airline in Africa Award.



Ethiopian Airlines Receives Ethiopian Institutional Achievement Award by the Federal Government of Ethiopia on March 12, 2024. Ethiopian Group CEO, Mr. Mesfin Tasew takes the Award from His Excellency Prime Minister Dr. Abiy Ahmed.



Ethiopian Airlines Group CEO, Mr. Mesfin Tasew, has been honored with the "Leadership in Connecting Africa through Transport Award" at the Africa Prosperity Champions Awards in Accra, Ghana, during the Africa Prosperity Dialogues 2025.



Ethiopian Airlines has been honored with the prestigious "Best Sustainable Airline of 2024-Business Class Category" award at the "Ekkula Tourism Awards 2024" in Uganda



Ethiopian Airlines Wins Three Prestigious Titles at the 2026 PAX Readership Awards



Ethiopian Airlines is pleased to announce its recognition as the winner of the 'Best Overall in Africa' at the prestigious 2025 APEX Passenger Choice Awards



Ethiopian Airlines has been named the 'Best African Airline' at the Business Traveler Awards 2024!



Ethiopian Airlines has been honored with four awards at the SKYTRAX 2022 World Airline Awards including 'Best Airline in Africa' for five years in a row



Ethiopian Airlines has been Crowned with two prestigious Awards at Air Cargo News Awards 2022, 'Cargo Airline of The Year' and 'Best Cargo Airline - Africa'



The Best Airline in Africa title at the prestigious SKYTRAX 2023 World Airline Awards during the Paris Air Show held in France, Paris on June 20, 2023.



Ethiopian Airlines has Won Best African Airline Award at Business Traveller Awards 2023. Ethiopian crowned this title for four years in a row, since 2020.



Ethiopian Airlines has been crowned as the winner of 'Best Overall in Africa' award at the 2023 APEX Passenger Choice Awards

# RECENT INDUSTRY AWARDS



Ethiopian Airlines has been Crowned with two Prestigious Awards at Air Cargo News Awards 2023,

- Cargo Airline of The Year two years in a row
- Best Cargo Arline – Africa five years in a row



Ethiopian Airlines Wins 'Best African Airline' Award at the 2021 Business Traveller Awards



IATA's Certificate of Excellence in Logistics (CEIV Pharma) 2021 Ethiopian Receives IATA's Certificate of Excellence in Logistics (CEIV Pharma)



Ethiopian Airlines Group CEO, Mr. Mesfin Tasew received the African Impact Award



'Best Cargo Airline – Africa' Award at the Air Cargo News Awards 2020



Air cargo Industry customer care Award 2021 and 2022



Ethiopian Cargo and Logistics Service has been honored with the "Best Cargo Airline-Africa" award for the second consecutive year at the Arabian Cargo Awards, in a ceremony held in Dubai, UAE.



Ethiopian Airlines has been awarded "Airline of the Year - Global Operations" award at the AFRAA 56th Annual General Assembly in Cairo.

# ETHIOPIAN SKYTECNO AND WIRE HARNESS MANUFACTURING

Ethiopian Sky Technologies is manufacturing and delivering the aerospace products in accordance with the terms of the Agreement and the stringent requirements of the Aerospace Industry. In addition to building the aerospace manufacturing capability of Ethiopian Airlines, the partnership also enhances Ethiopia's manufacturing infrastructure and international trade connections.



Ethiopian Ground Service is the leading provider of ground handling services in HAAB. We currently handle all Ethiopian flights, over 6 scheduled flights, other airline Cargo flights, and several non-scheduled airline operations. With a vision to expand to African airports through joint venture partnerships and acquisitions by 2025, Ethiopian Ground Services covers all aspects of ground services necessary to handle the arrival and departure processes of airlines in Addis Ababa and domestic airports. We have modern ground support equipment and highly trained and committed staff. Our customer airlines handling and business development

section strategy is to emphasize the quality of its professionals on Ground Handling services through adequate training and market development with all our network.

Ethiopian Ground Service is the most organized Ground Handling business unit in terms of human and equipment resources, striving to attain seamless operational excellence at the HUB. Ethiopian Ground Services is a reliable and efficient provider of comprehensive ground handling services. The services include all ground handling services including VIP flight handling, and we are committed to delivering quality service that meets our customers' needs and expectations. We strive to always provide a satisfying experience to all our clients. Per Vision 2035, Ethiopian Ground Services aims to be the most efficient service provider in Africa with the highest standard of safety and quality service. Currently, Ethiopian Ground Services supports and satisfies the hub operation in Addis Ababa and plans to expand its services to African airports to meet the fast-growing demand for ground handling services. Our objective is to provide high-quality ground-handling Services that meet and exceed international standards ensuring efficiency and excellence in service delivery.

As a Ground Handling company, we are tasked mainly to support the Ground Operations of Airlines that have made Ethiopia as one of their destinations.





# THANK YOU FOR CHOOSING ETHIOPIAN!



For more at: [www.ethiopianairlines.com](http://www.ethiopianairlines.com)

Email: [CorporateCommunication@ethiopianairlines.com](mailto:CorporateCommunication@ethiopianairlines.com)

Contact: (251-11)517-8913/8165/8907

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<https://www.youtube.com/watch?v=NxWEtQpZgac>

<https://x.com/flyethiopian>

<https://www.linkedin.com/company/ethiopian-airlines/>